

Love Church Volunteer Onboarding Guide

| “You’re not just filling a spot — you’re building the Kingdom.”

Welcome to the Team

We’re so glad you’ve decided to serve at **Love Church**!

Serving here is more than a task — it’s a way to help people experience the love of God in their life through Jesus. Every time you smile, greet, run a camera, teach a child, or help set up a space, you are creating an environment where people feel **loved, valuable, and seen**.

You’re joining a family on mission. This is our church, our mission, and you’re an important part of it.

Your First 30 Days

We want you to feel confident, connected, and clear about your role. Here's your onboarding journey:

Step 1: Getting Started

- **Attend Essentials Class** – Learn our vision, values, and how we live out the mission together.
- **Fill out the Serve Team Application** – Helps us place you in the role that's the best fit for your gifts.
- **Meet Your Team Leader** – A quick conversation to get to know each other, set expectations, and answer questions.

Step 2 – Orientation & Training

- **Receive a role overview** – Understand what you'll do and why it matters.
- **Learn our team culture & expectations** – How we serve, communicate, and carry the heart of Love Church.
- **Get connected to Slack & Planning Center** – Our tools for communication and scheduling.

Step 3 – Shadowing

- Serve alongside an experienced team member.
- Observe how things are done, ask questions, and take notes.
- Complete your shadowing period (length varies by team) before serving on your own.

Step 4 – First Sunday Serving

- Arrive at your team's **call time**.
- **Join pre-service prayer & huddle** — prepare your heart and mind for ministry.
- **Serve with joy**, excellence, and a heart to bless others.
- Join the **post-service debrief** to celebrate wins, share feedback, and grow together.

Step 5 – End of First 30 Days

- Meet with your Team Leader to celebrate your first month.
- Share your experience, feedback, or any questions.
- Mark the moment — your first month on the team is a big deal!

Expectations That Keep Us Healthy

- **Consistency** – Serve when you can, aiming for at least every other week as teams are filled. Grace is given, especially in the beginning.
- **Punctuality** – Arrive on time, ready to go.
- **Participation** – Join both pre-service prayer/huddles and post-service debriefs.
- **Communication** – Respond to Slack or Planning Center messages within 24 hours.
- **Culture** – Live out our values: Jesus is our message, People are our heart, Generosity is our opportunity, Love is our identity.

Staying Connected & Growing

You're not just here to serve — you're here to grow. We help you do that by:

- **Quarterly Team Nights** – All-team gatherings for worship, training, and connection.
- **Love Groups** – Build friendships and grow spiritually.
- **Leadership Development** – Training, mentorship, and new opportunities as you grow in your calling.

Who to Go to for...

- **Scheduling & role questions** → Your Team Leader
- **Spiritual care or prayer** → Team Leader or Pastoral Staff
- **Big-picture vision & direction** → Pastor Matt or Leadership Team

Celebrating the Win

Every Sunday matters. Every role matters. Every person matters.

We celebrate:

- Your **first time serving**.
- **Milestones** — 3 months, 6 months, 1 year on the team.
- **Moments** where people encounter Jesus because of the environment you helped create.

Thank you for saying “yes” to building His house with us. We believe the best is yet to come!